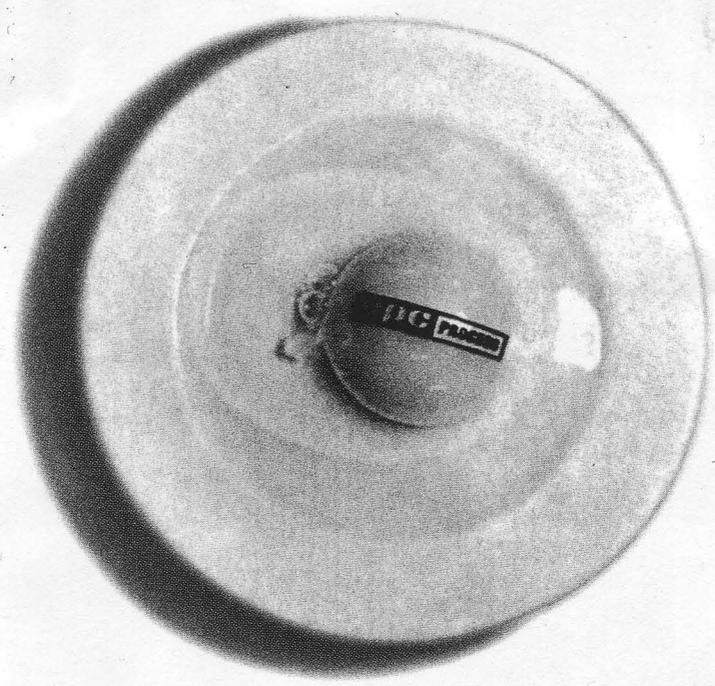


Marshall McLuhan
Quentin Fiore
The Medium
is the Massage

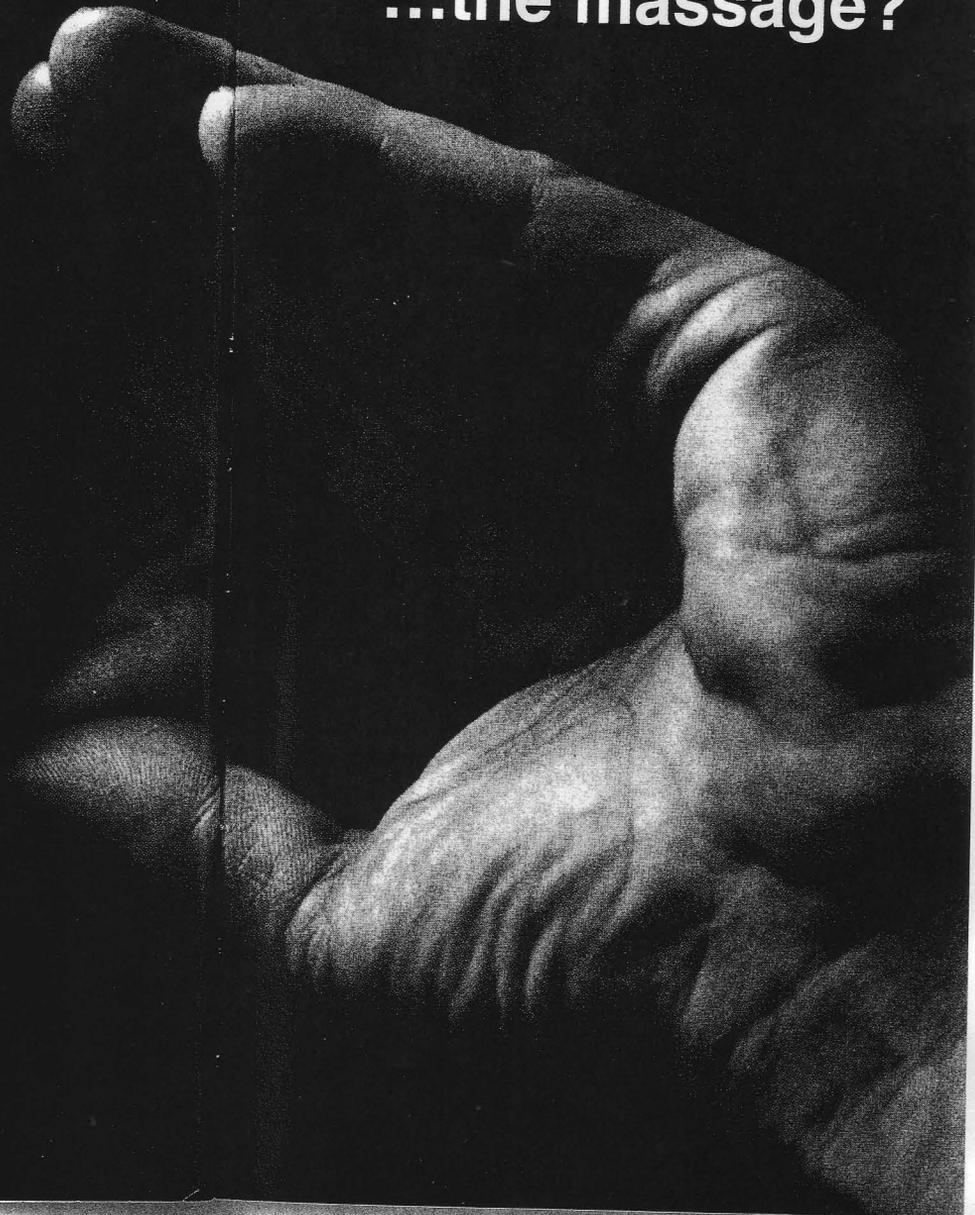
An Inventory of Effects

Produced by
Jerome Agel

Good Morning!



...the massage?



and how

“The major advances in civilization are processes that all but wreck the societies in which they occur.”

—A. N. Whitehead

The medium, or process, of our time—electric technology—is reshaping and restructuring patterns of social interdependence and every aspect of our personal life. It is forcing us to reconsider and re-evaluate practically every thought, every action, and every institution formerly taken for granted. Everything is changing—you, your family, your neighborhood, your education, your job, your government, your relation to “the others.” And they’re changing dramatically.

Societies have always been shaped more by the nature of the media by which men communicate than by the content of the communication. The alphabet, for instance, is a technology that is absorbed by the very young child in a completely unconscious manner, by osmosis so to speak. Words and the meaning of words predispose the child to think and act automatically in certain ways. The alphabet and print technology fostered and encouraged a fragmenting process, a process of specialism and of detachment. Electric technology fosters and encourages unification and involvement. It is impossible to understand social and cultural changes without a knowledge of the workings of media.

The older training of observation has become quite irrelevant in this new time, because it is based on psychological responses and concepts conditioned by the former technology—mechanization.

Innumerable confusions and a profound feeling of despair invariably emerge in periods of great technological and cultural transitions. Our “Age of



30-million toy trucks were bought in the U.S. in 1966.

Anxiety” is, in great part, the result of trying to do today’s job with yesterday’s tools—with yesterday’s concepts. >

Youth instinctively understands the present environment—the electric drama. It lives mythically and in depth. This is the reason for the great alienation between generations. Wars, revolutions, civil uprisings are interfaces within the new environments created by electric informational media.

“In the study of ideas, it is necessary to remember that insistence on hard-headed clarity issues from sentimental feeling, as it were a mist, cloaking the perplexities of fact. Insistence on clarity at all costs is based on sheer superstition as to the mode in which human intelligence functions. Our reasonings grasp at straws for premises and float on gossamers for deductions.”

—A. N. Whitehead, “Adventures in Ideas.”

Our time is a time for crossing barriers, for erasing old categories—for probing around. When two seemingly disparate elements are imaginatively poised, put in apposition in new and unique ways, startling discoveries often result.

Learning, the educational process, has long been associated only with the glum. We speak of the “serious” student. Our time presents a unique opportunity for learning by means of humor—a perceptive or incisive joke can be more meaningful than platitudes lying between two covers.

“The Medium is the Massage” is a look-around to see what’s happening. It is a collide-oscope of interfaced situations.

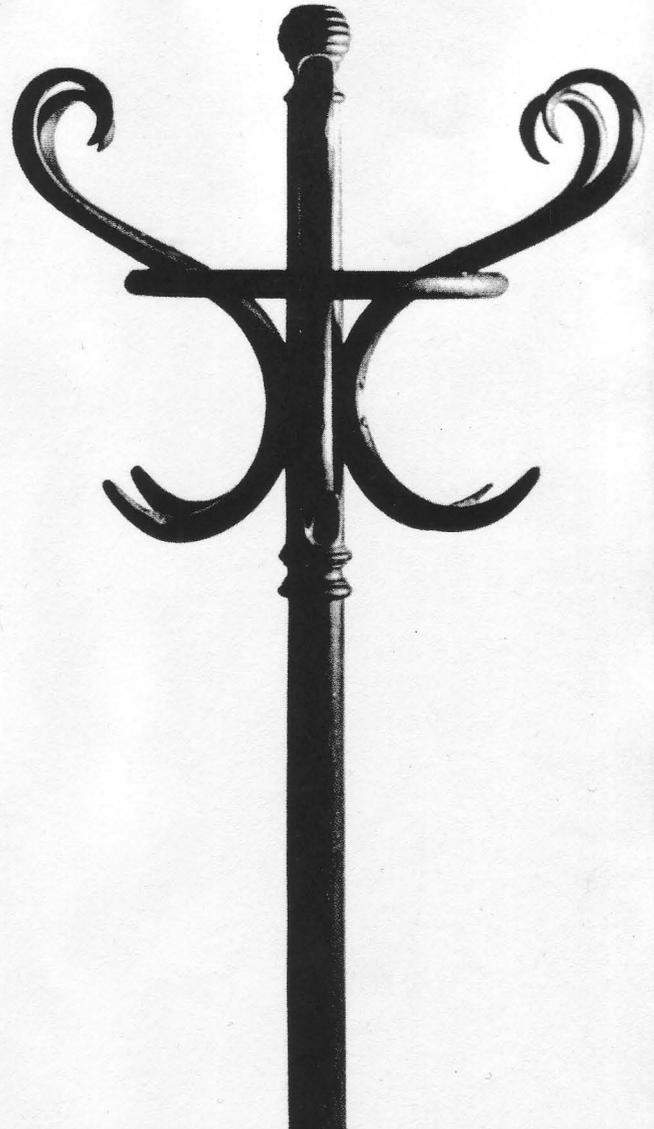
Students of media are persistently attacked as evaders, idly concentrating on means or processes rather than on “substance.” The dramatic and rapid changes of “substance” elude these accusers. Survival is not possible if one approaches his environment, the social drama, with a fixed, unchangeable point of view—the witless repetitive response to the unperceived.



your family



The family circle has widened. The worldpool of information fathered by electric media—movies, Telstar, flight—far surpasses any possible influence mom and dad can now bring to bear. Character no longer is shaped by only two earnest, fumbling experts. Now all the world's a sage.



your neighborhood



{ Electric circuitry has overthrown the regime of "time" and "space" and pours upon us instantly and continuously the concerns of all other men. } It has reconstituted dialogue on a global scale. Its message is Total Change, ending psychic, social, economic, and political parochialism. The old civic, state, and national groupings have become unworkable. Nothing can be further from the spirit of the new technology than "a place for everything and everything in its place." You can't go home again.



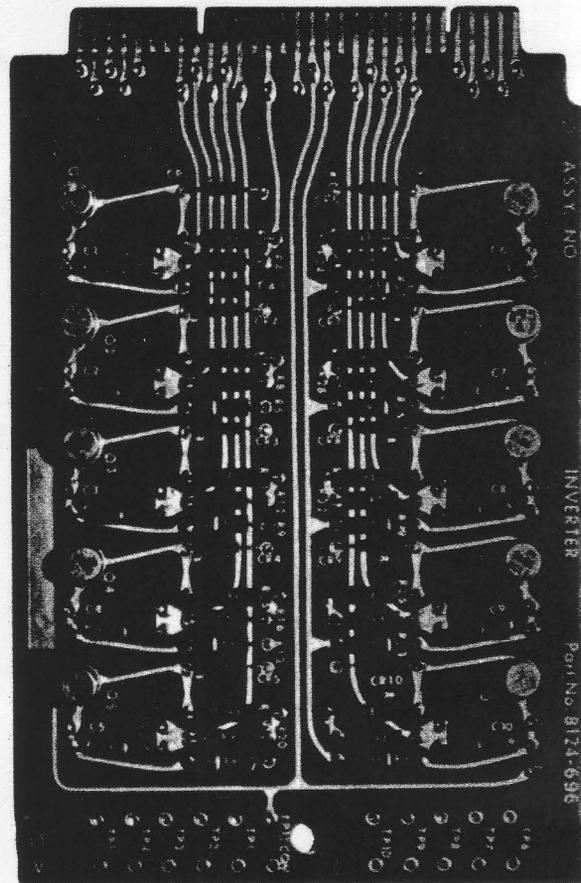
your education



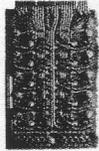
There is a world of difference between the modern home environment of integrated electric information and the classroom. Today's television child is attuned to up-to-the-minute "adult" news—inflation, rioting, war, taxes, crime, bathing beauties—and is bewildered when he enters the nineteenth-century environment that still characterizes the educational establishment where information is scarce but ordered and structured by fragmented, classified patterns, subjects, and schedules. It is naturally an environment much like any factory set-up with its inventories and assembly lines.

The "child" was an invention of the seventeenth century; he did not exist in, say, Shakespeare's day. He had, up until that time, been merged in the adult world and there was nothing that could be called childhood in our sense.

Today's child is growing up absurd, because he lives in two worlds, and neither of them inclines him to grow up. Growing up—that is our new work, and it is total. Mere instruction will not suffice.



your job



"When this circuit learns your job, what are you going to do?"

"Jobs" represent a relatively recent pattern of work. From the fifteenth century to the twentieth century, there is a steady progress of fragmentation of the stages of work that constitute "mechanization" and "specialism." These procedures cannot serve for survival or sanity in this new time.

Under conditions of electric circuitry, all the fragmented job patterns tend to blend once more into involving and demanding roles or forms of work that more and more resemble teaching, learning, and "human" service, in the older sense of dedicated loyalty.

Unhappily, many well-intentioned political reform programs that aim at the alleviation of suffering caused by unemployment betray an ignorance of the true nature of media-influence.

"Come into my parlor," said the computer to the specialist.

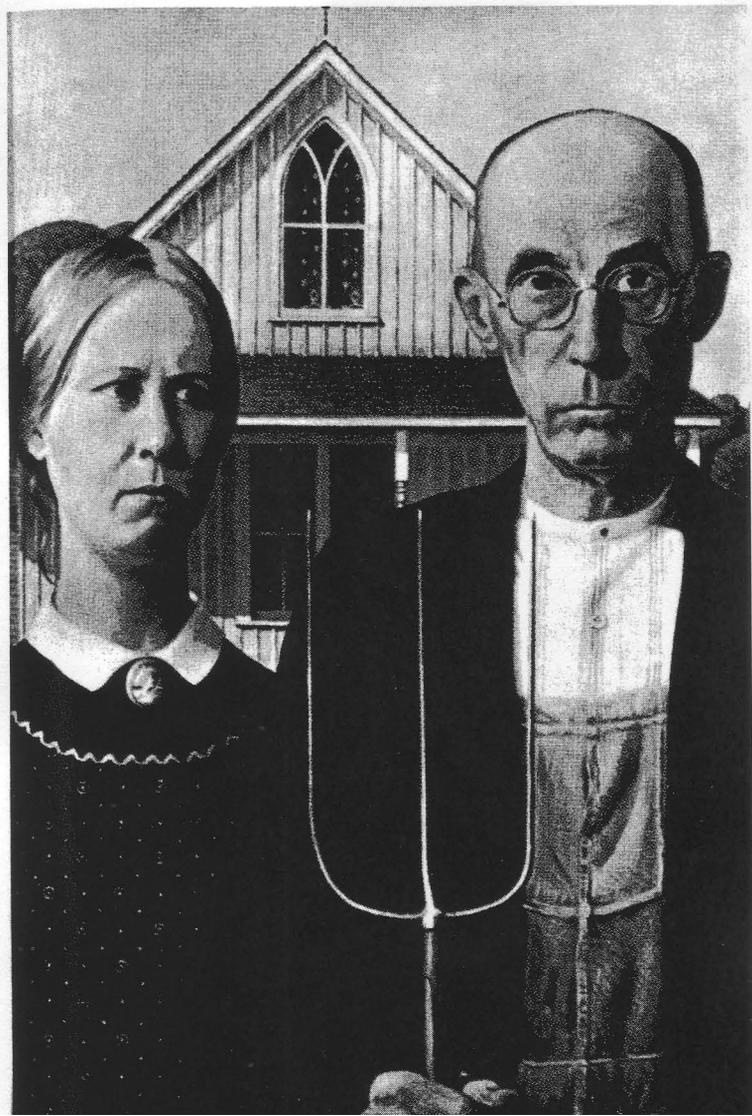


your government



Nose-counting, a cherished part of the eighteenth-century fragmentation process, has rapidly become a cumbersome and ineffectual form of social assessment in an environment of instant electric speeds. The public, in the sense of a great consensus of separate and distinct viewpoints, is finished. Today, the mass audience (the successor to the "public") can be used as a creative, participating force. It is, instead, merely given packages of passive entertainment. Politics offers yesterday's answers to today's questions.

A new form of "politics" is emerging, and in ways we haven't yet noticed. The living room has become a voting booth. Participation via television in Freedom Marches, in war, revolution, pollution, and other events is changing everything.



"the others"



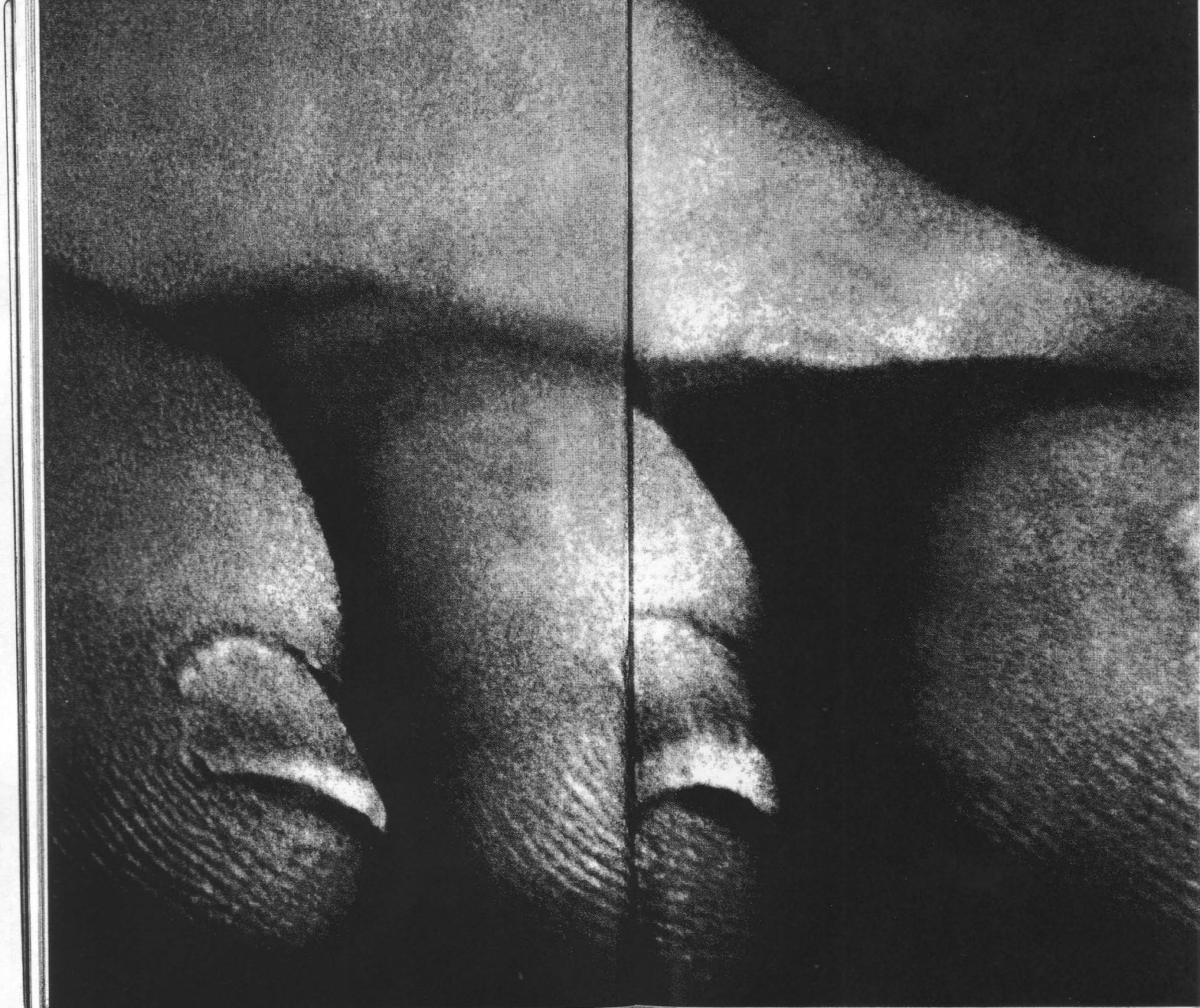
The shock of recognition! In an electric information environment, minority groups can no longer be contained—ignored. Too many people know too much about each other. Our new environment compels commitment and participation. We have become irrevocably involved with, and responsible for, each other.

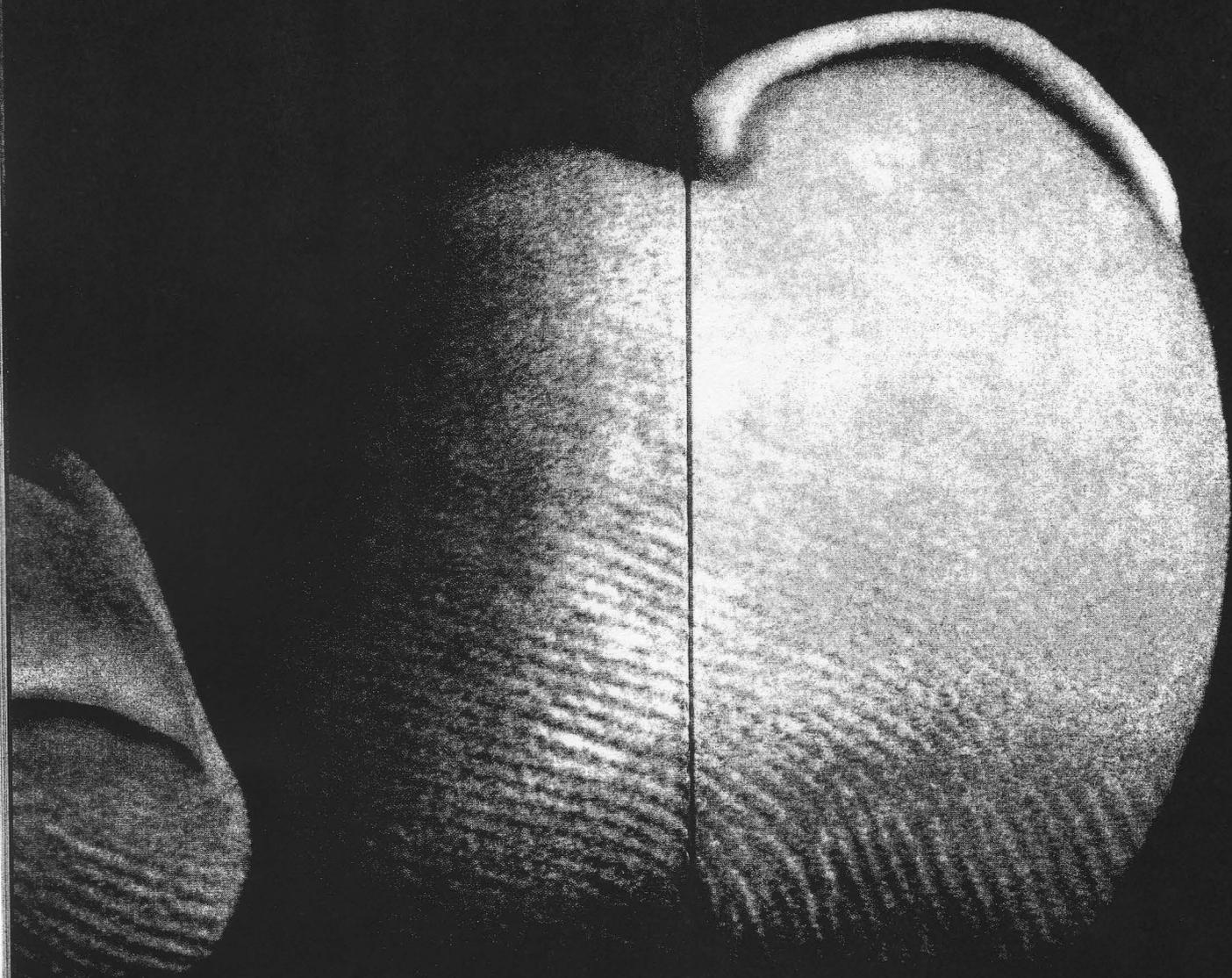
there
is
absolutely
no
inevitability
as
long
as
there
is
a
willingness
to
contemplate
what
is
happening

All media work us over completely. They are so pervasive in their personal, political, economic, aesthetic, psychological, moral, ethical, and social consequences that they leave no part of us untouched, unaffected, unaltered. The medium is the message. Any understanding of social and cultural change is impossible without a knowledge of the way media work as environments.

All
media
are
extensions
of
some
human
faculty—
psychic
or
physical.





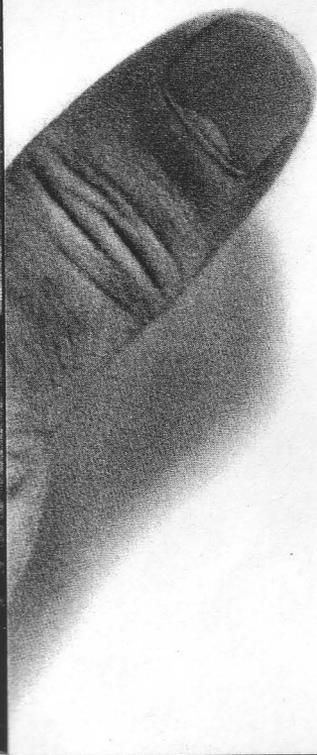


... is an extension of the foot

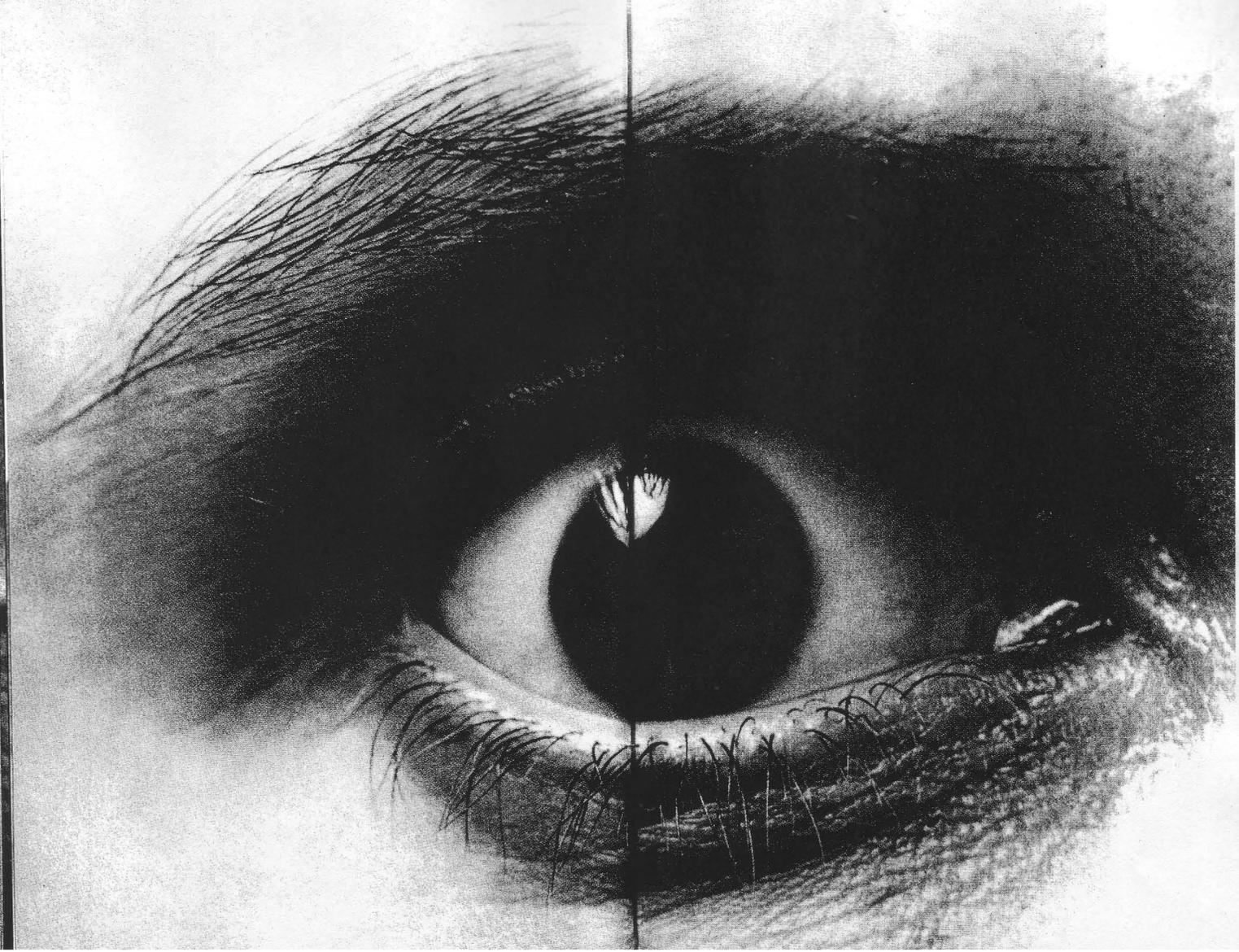


the

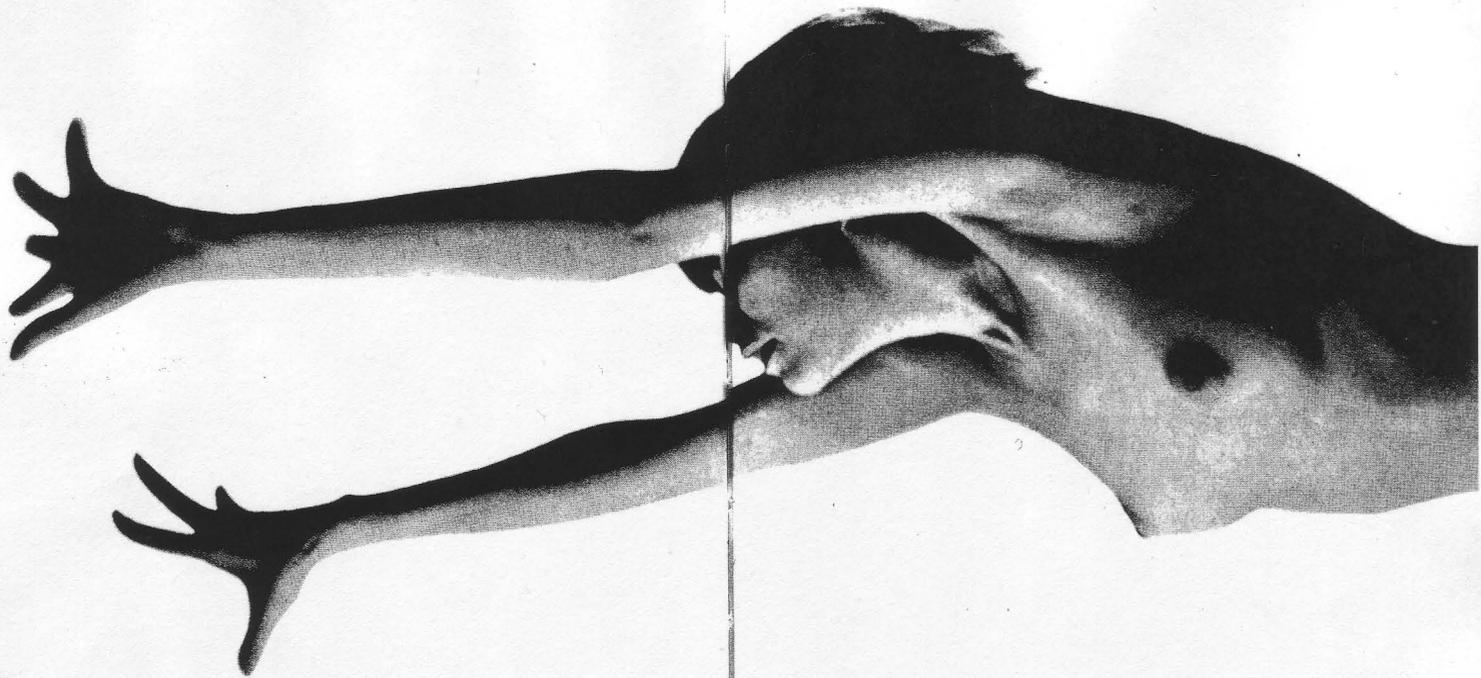
book



is an extension of the eye ...



clothing, an extension of the skin..



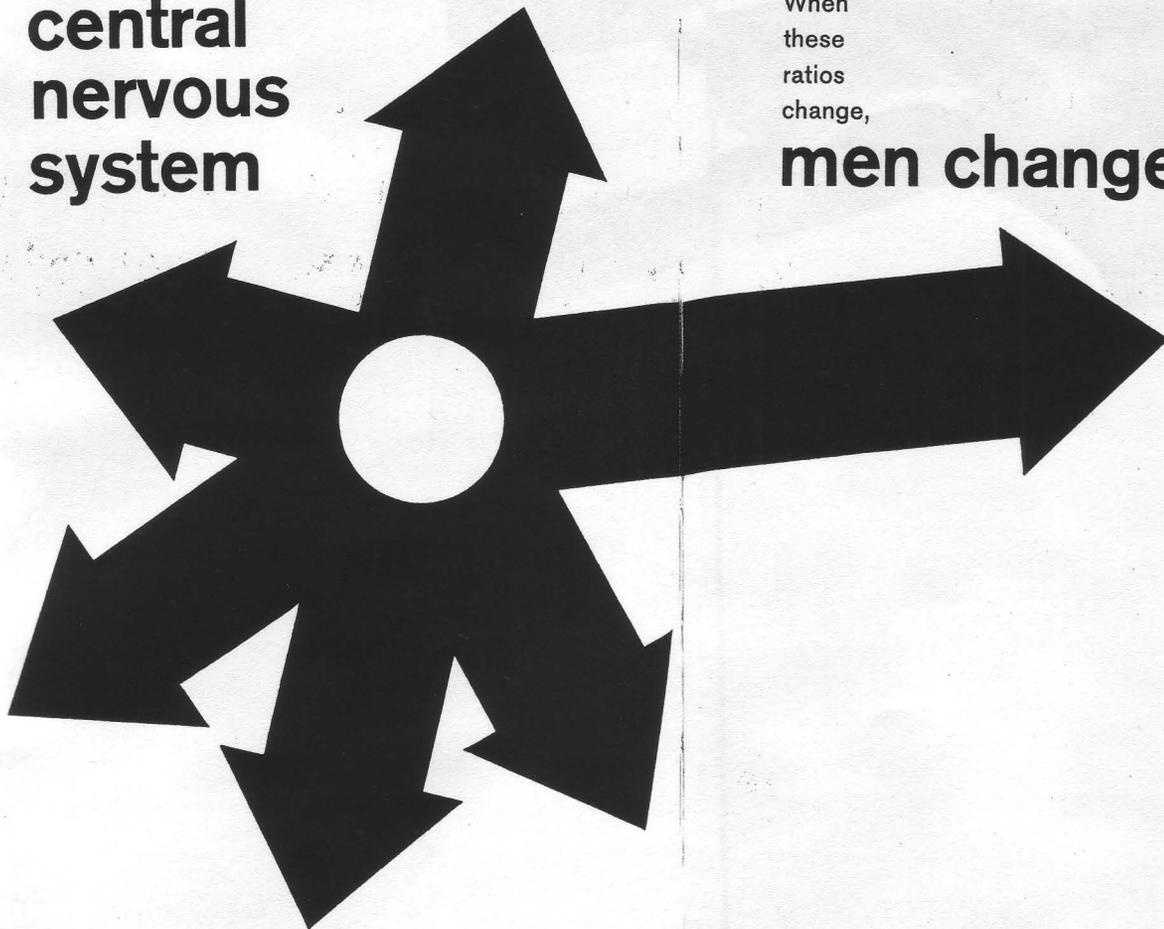
electric circuitry,

an extension of
the
central
nervous
system

Media, by altering the environment, evoke in us unique ratios of sense perceptions. The extension of any one sense alters the way we think and act—the way we perceive the world.

When
these
ratios
change,

men change.



"Now for the evidence," said the King, "and then the sentence."

"No!" said the Queen, "first the sentence, and then the evidence!"

"Nonsense!" cried Alice, so loudly that everybody jumped, "the idea of having the sentence first!"



The dominant organ of sensory and social orientation in pre-alphabet societies was the ear—"hearing was believing." The phonetic alphabet forced the magic world of the ear to yield to the neutral world of the eye. Man was given an eye for an ear.

Western history was shaped for some three thousand years by the introduction of the phonetic alphabet, a medium that depends solely on the eye for comprehension. The alphabet is a construct of fragmented bits and parts which have no semantic meaning in themselves, and which must be strung together in a line, bead-like, and in a prescribed order. Its use fostered and encouraged the habit of perceiving all environment in visual and spatial terms—particularly in terms of a space and of a time that are uniform,

c,o,n,t,i,n,u,o,u,s

and

c-o-n-n-e-c-t-e-d.

The line, the continuum

—this sentence is a prime example—

"The eye—it cannot choose but see;
we cannot bid the ear be still;
our bodies feel, where'er they be,
against or with our will."

—Wordsworth

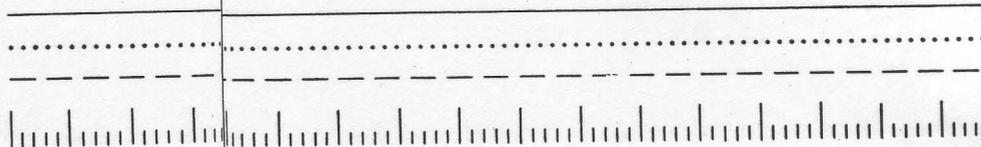
became the organizing principle of life. "As we begin, so shall we go." "Rationality" and logic came to depend on the presentation of connected and sequential facts or concepts.

For many people rationality has the connotation of uniformity and connectiveness. "I don't follow you" means "I don't think what you're saying is rational."

Visual space is uniform, continuous, and connected. The rational man in our Western culture is a visual man. The fact that most conscious experience has little "visuality" in it is lost on him.

Rationality and visuality have long been interchangeable terms, but we do not live in a primarily visual world any more.

The fragmenting of activities, our habit of thinking in bits and parts—"specialism"—reflected the step-by-step linear departmentalizing process inherent in the technology of the alphabet.





Ours is a brand-new world of allatonceness. "Time" has ceased, "space" has vanished. We now live in a global village... a simultaneous happening. We are back in acoustic space. We have begun again to structure the primordial feeling, the tribal emotions from which a few centuries of literacy divorced us.

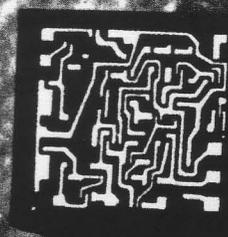
We have had to shift our stress of attention from action to reaction. We must now know in advance the consequences of any policy or action, since the results are experienced without delay. Because of electric speed, we can no longer wait and see. George Washington once remarked, "We haven't heard from Benj. Franklin in Paris this year. We should write him a letter."

At the high speeds of electric communication, purely visual means of apprehending the world are no longer possible; they are just too slow to be relevant or effective.

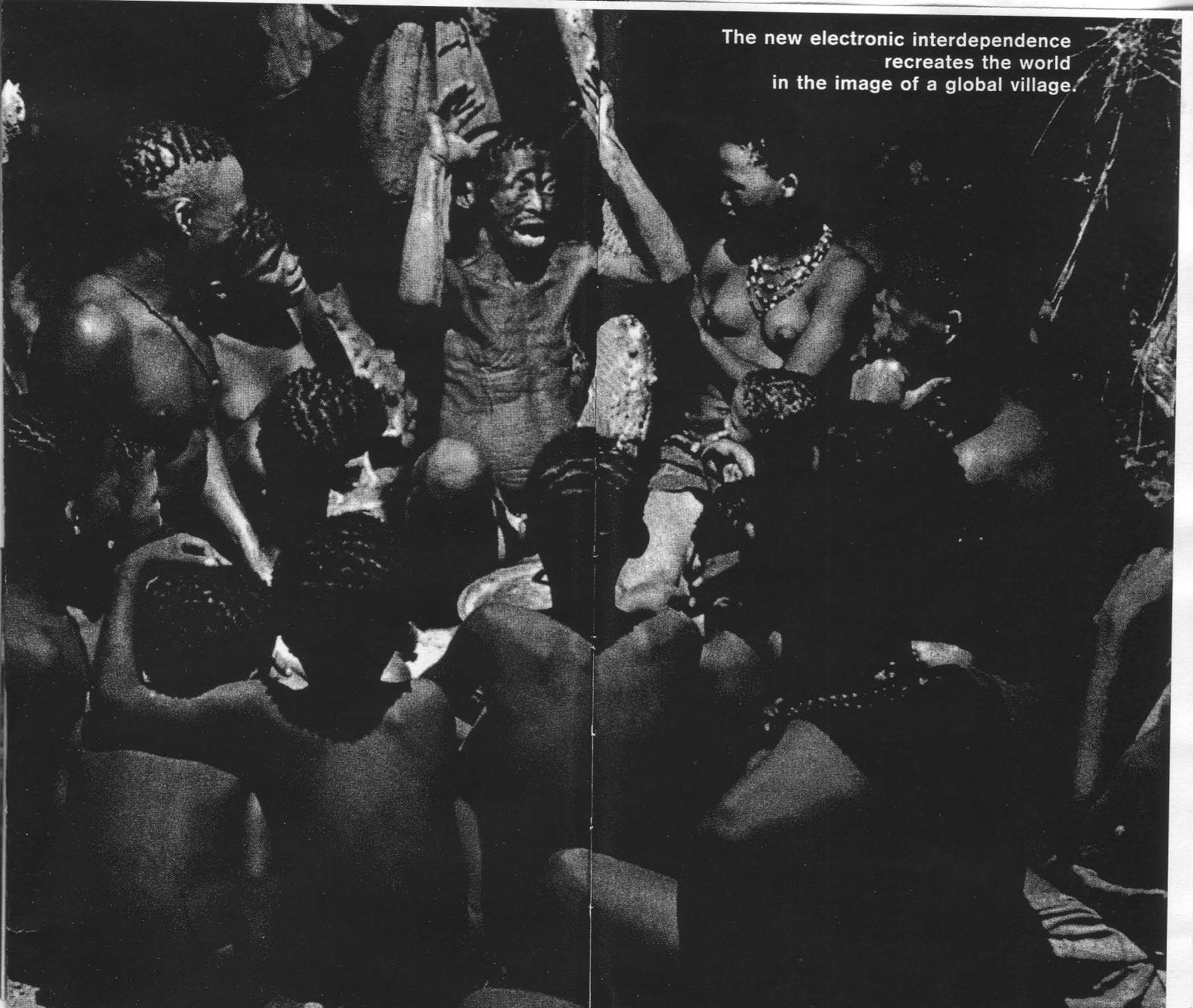
Unhappily, we confront this new situation with an enormous backlog of outdated mental and psychological responses. We have been left d-a-n-g-l-i-n-g. Our most impressive words and thoughts betray us—they refer us only to the past, not to the present.

Electric circuitry profoundly involves men with one another. Information pours upon us, instantaneously and continuously. As soon as information is acquired, it is very rapidly replaced by still newer information. Our electrically-configured world has forced us to move from the habit of data classification to the mode of pattern recognition. We can no longer build serially, block-by-block, step-by-step, because instant communication insures that all factors of the environment and of experience co-exist in a state of active interplay.

Solid integrated circuit
enlarged several hundred times.



The new electronic interdependence
recreates the world
in the image of a global village.



We have now become aware of the possibility of arranging the entire human environment as a work of art, as a teaching machine designed to maximize perception and to make everyday learning a process of discovery. Application of this knowledge would be the equivalent of a thermostat controlling room temperature. It would seem only reasonable to extend such controls to all the sensory thresholds of our being. We have no reason to be grateful to those who juggle these thresholds in the name of haphazard innovation.

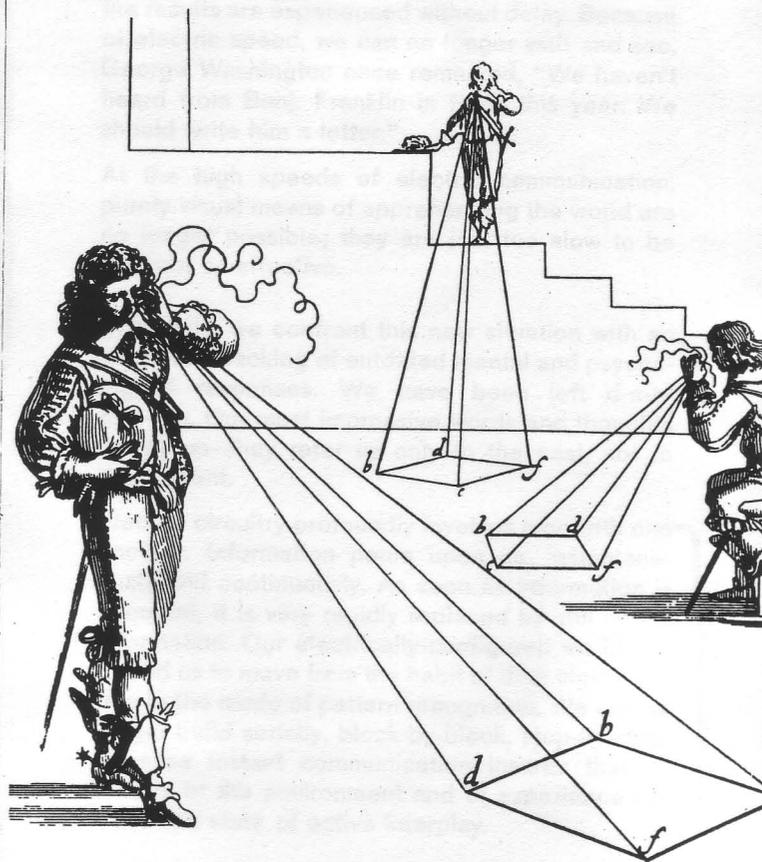
An astronomer looking through a 200-inch telescope exclaimed that it was going to rain. His assistant asked, "How can you tell?" "Because my corns hurt."

Environments are not passive wrappings, but are, rather, active processes which are invisible. The groundrules, pervasive structure, and over-all patterns of environments elude easy perception. Anti-environments, or countersituations made by artists, provide means of direct attention and enable us to see and understand more clearly. The interplay between the old and the new environments creates many problems and confusions. The main obstacle to a clear understanding of the effects of the new media is our deeply embedded habit of regarding all phenomena from a fixed point of view. We speak, for instance, of "gaining perspective." This psychological process derives unconsciously from print technology.

Print technology created the public. Electric technology created the mass. The public consists of separate individuals walking around with separate, fixed points of view. The new technology demands

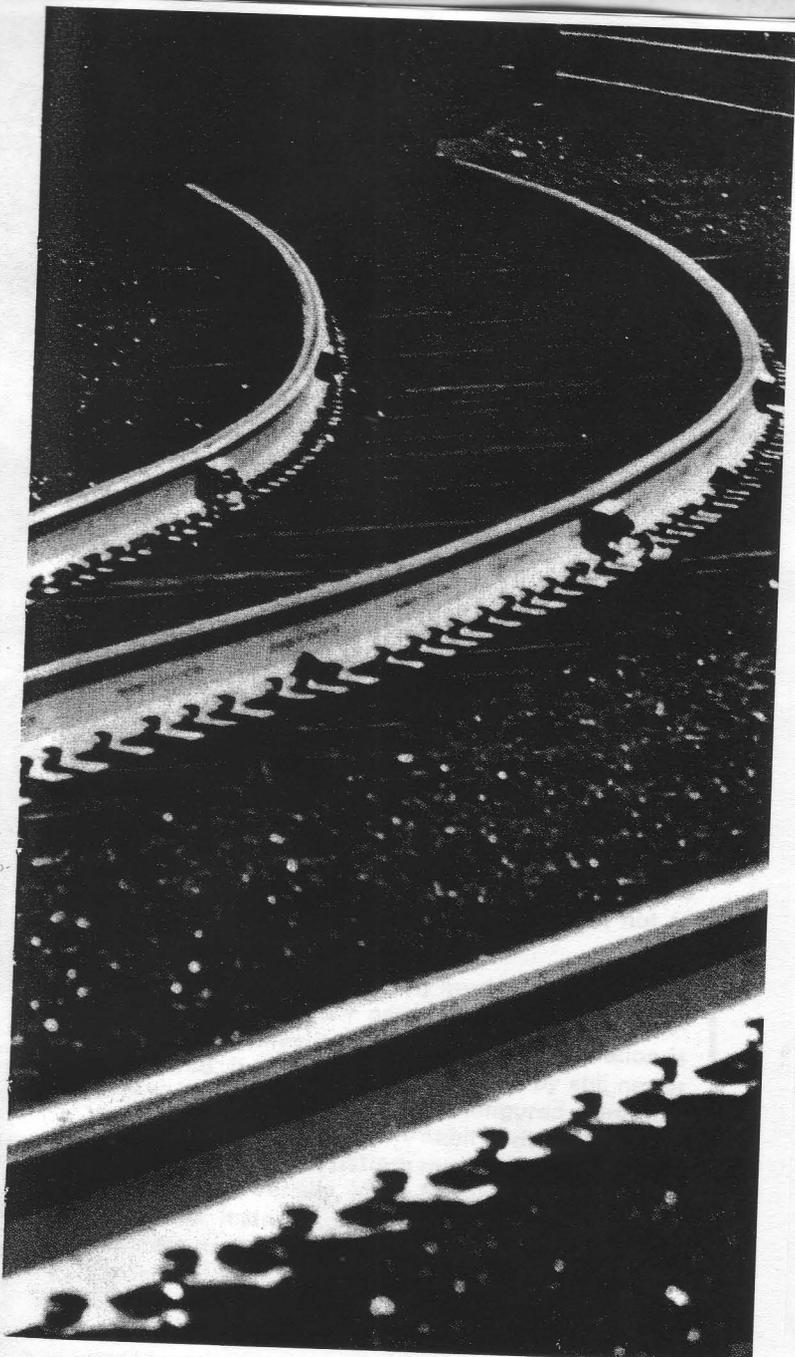
that we abandon the luxury of this posture, this fragmentary outlook.

The method of our time is to use not a single but multiple models for exploration—the technique of the suspended judgment is the discovery of the twentieth century as the technique of invention was the discovery of the nineteenth.



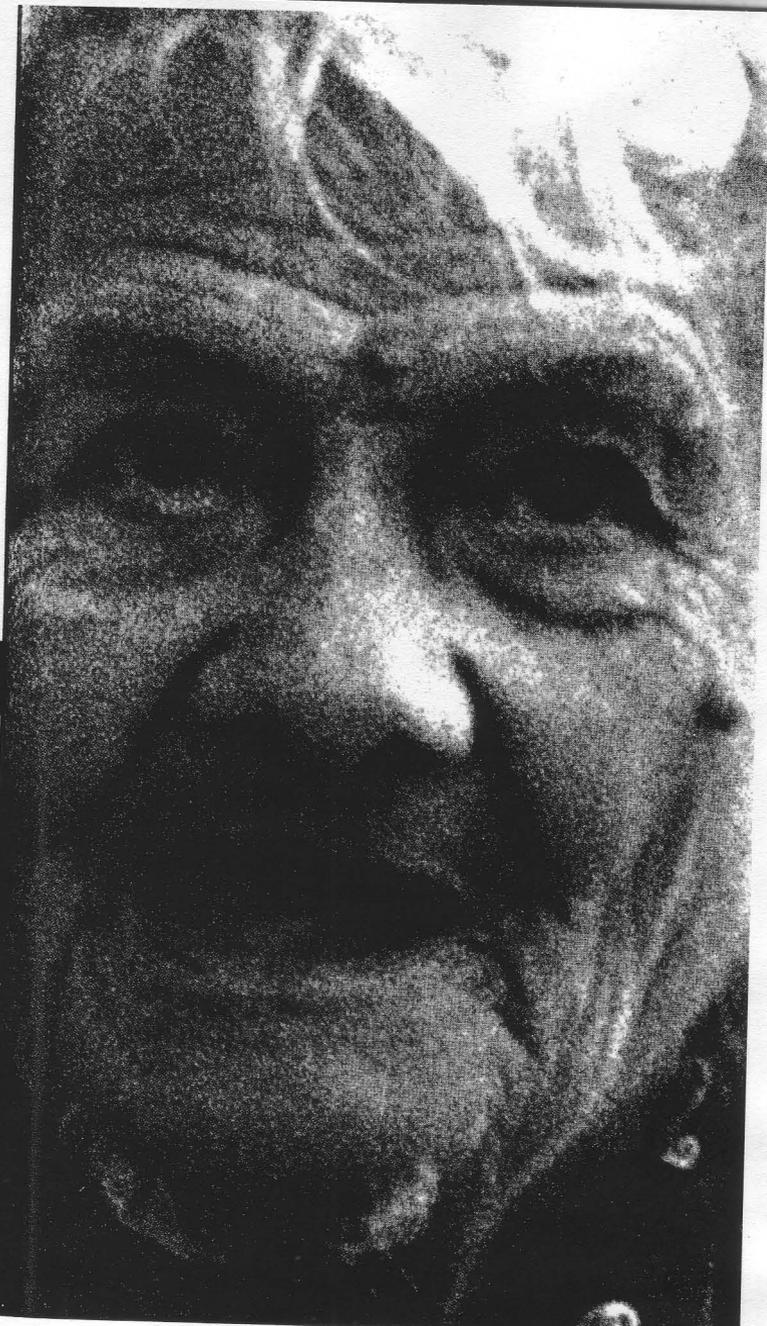


*"It isn't that I don't like current events.
There have just been so many of them lately."*



"The thing of it is, we must live with the living."

— Montaigne





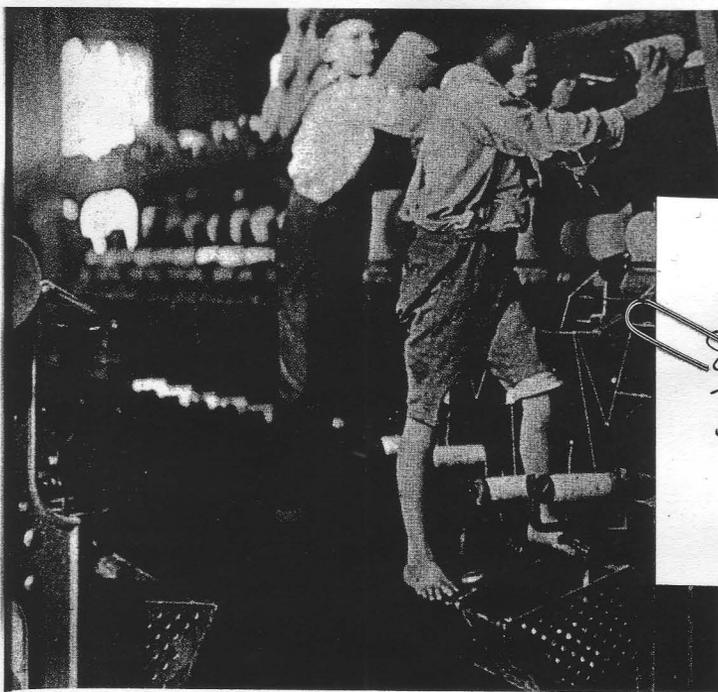
The youth of today are not permitted to approach the traditional heritage of mankind through the door of technological awareness. This only possible door for them is slammed in their faces by a rear-view-mirror society.

The young today live mythically and in depth. But they encounter instruction in situations organized by means of classified information—subjects are unrelated, they are visually conceived in terms of a blueprint. Many of our institutions suppress all the natural direct experience of youth, who respond with untaught delight to the poetry and the beauty of the new technological environment, the environment of popular culture. It could be their door to all past achievement if studied as an active (and not necessarily benign) force.

The student finds no means of involvement for himself and cannot discover how the educational scheme relates to his mythic world of electronically processed data and experience that his clear and direct responses report.

It is a matter of the greatest urgency that our educational institutions realize that we now have civil war among these environments created by media other than the printed word. The classroom is now in a vital struggle for survival with the immensely persuasive "outside" world created by new informational media. Education must shift from instruction, from imposing of stencils, to discovery—to probing and exploration and to the recognition of the language of forms.

The young today reject goals. They want roles—R-O-L-E-S. That is, total involvement. They do not want fragmented, specialized goals or jobs.



We now experience simultaneously the dropout and the teach-in. The two forms are correlative. They belong together. The teach-in represents an attempt to shift education from instruction to discovery, from brainwashing students to brainwashing instructors. It is a big, dramatic reversal. Vietnam, as the content of the teach-in, is a very small and perhaps misleading Red Herring. It really has little to do with the teach-in, as such, anymore than with the dropout.

The dropout represents a rejection of nineteenth-century technology as manifested in our educational establishments. The teach-in represents a creative effort, switching the educational process from package to discovery. As the audience becomes a participant in the total electric drama, the classroom can become a scene in which the audience performs an enormous amount of work.



BANG!

The ear favors no particular "point of view." We are enveloped by sound. It forms a seamless web around us. We say, "Music shall fill the air." We never say, "Music shall fill a particular-segment of the air."

We hear sounds from everywhere, without ever having to focus. Sounds come from "above," from "below," from in "front" of us, from "behind" us, from our "right," from our "left." We can't shut out sound automatically. We simply are not equipped with earlids. Where a visual space is an organized continuum of a uniformed connected kind, the ear world is a world of simultaneous relationships.



"The discovery of the alphabet will create forgetfulness in the learners' souls, because they will not use their memories; they will trust to the external written characters and not remember of themselves... You give your disciples not truth but only the semblance of truth; they will be heroes of many things, and will have learned nothing; they will appear to be omniscient and will generally know nothing."

—Socrates, "Phaedrus"

Homer's "Iliad" was the cultural encyclopedia of pre-literate Greece, the didactic vehicle that provided men with guidance for the management of their spiritual, ethical, and social lives. All the persuasive skills of the poetic and the dramatic idiom were marshaled to insure the faithful transmission of the tradition from generation to generation.

These Bardic songs were rhythmically organized with great formal mastery into metrical patterns which insured that everyone was psychologically attuned to memorization and to easy recall. There was no ear illiteracy in pre-literate Greece.

In the "Republic," Plato vigorously attacked the oral, poetized form as a vehicle for communicating knowledge. He pleaded for a more precise method of communication and classification ("The Ideas"), one which would favor the investigation of facts, principles of reality, human nature, and conduct. What the Greeks meant by "poetry" was radically different from what we mean by poetry. Their "poetic" expression was a product of a collective psyche and mind. The mimetic form, a technique

Develop A Powerful Memory?

that exploited rhythm, meter, and music, achieved the desired psychological response in the listener. Listeners could memorize with greater ease what was sung than what was said. Plato attacked this method because it discouraged disputation and argument. It was in his opinion the chief obstacle to abstract, speculative reasoning—he called it “a poison, and an enemy of the people.”

“Blind,” all-hearing Homer inherited this metaphorical mode of speech, a speech which, like a prism, refracts much meaning to a single point.

“Precision” is sacrificed for a greater degree of suggestion. Myth is the mode of simultaneous awareness of a complex group of causes and effects.

Electric circuitry confers a mythic dimension on our ordinary individual and group actions. Our technology forces us to live mythically, but we continue to think fragmentarily, and on single, separate planes.

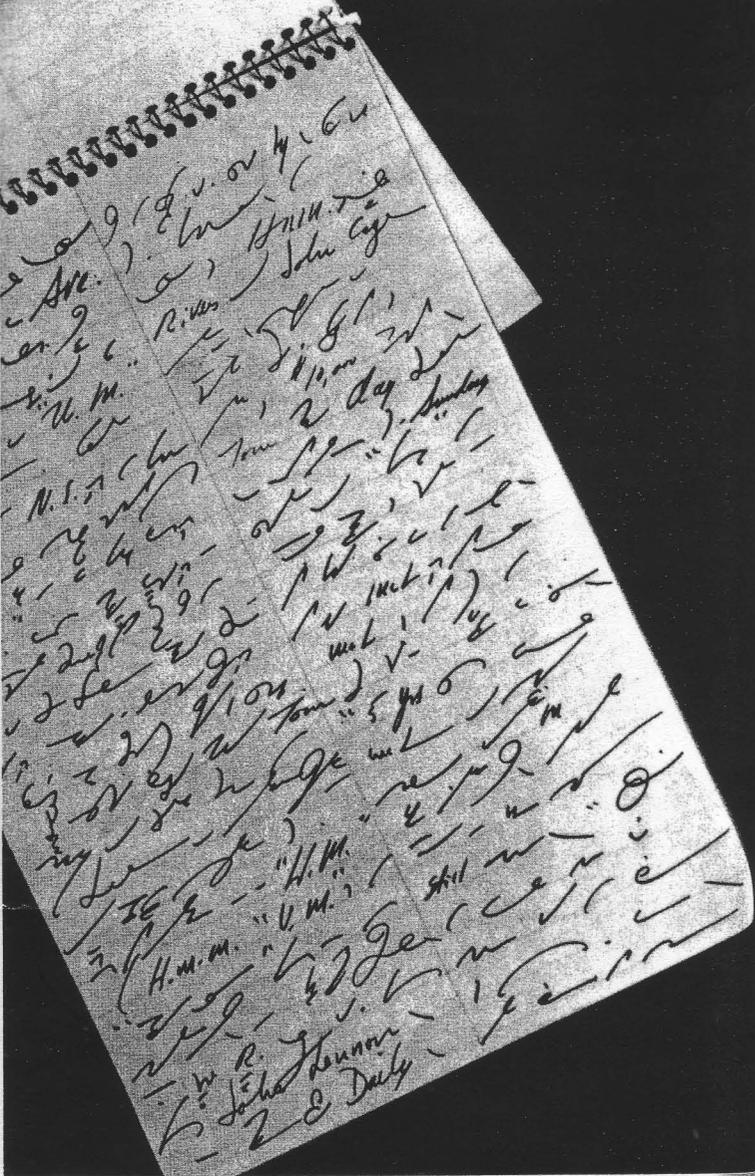
Myth means putting on the audience, putting on one's environment. The Beatles do this. They are a group of people who suddenly were able to put on their audience and the English language with musical effects—putting on a whole vesture, a whole time, a Zeit.

Young people are looking for a formula for putting on the universe—participation mystique. They do not look for detached patterns—for ways of relating themselves to the world, à la nineteenth century.

A noted publisher in Chicago reports there is a simple technique for acquiring a powerful memory which can pay you real dividends in both business and social advancement and works like magic to give you added poise, necessary self-confidence and greater popularity.

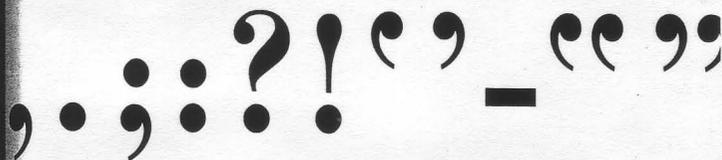
According to this publisher, many people do not realize how much they could influence others simply by remembering accurately everything they see, hear, or read. Whether in business, at social functions or even in casual conversations with new acquaintances, there are ways in which you can dominate each situation by your ability to remember.

To acquaint the readers of this paper with the easy-to-follow rules for developing skill in remembering anything you choose to remember, the publishers have printed full details of their self-training method in a new book, “Adventures in Memory,” which will be mailed free to anyone who requests it. No obligation. Send your name, address and zip code to: Memory Studies, 835 Diversey Parkway, Dept. 8183, Chicago, Ill. 60614. A postcard will do.



Most people find it difficult to understand purely verbal concepts. They suspect the ear; they don't trust it. In general we feel more secure when things are visible, when we can "see for ourselves." We admonish children, for instance, to "believe only half of what they see, and nothing of what they hear." All kinds of "shorthand" systems of notation have been developed to help us see what we hear.

We employ visual and spatial metaphors for a great many everyday expressions. We insist on employing visual metaphors even when we refer to purely psychological states, such as tendency and duration. For instance, we say thereafter when we really mean thenafter, always when we mean at all times. We are so visually biased that we call our wisest men visionaries, or seers!



Reminders—(relics of the past)—in a world of the PRINTED word—efforts to introduce an AUDITORY dimension onto the visual organization of the PAGE: all effect information, **RHYTHM**, inflection, pauses. Until recent years, these EFFECTS were quite elaborate—they allowed for all sorts of **CHANGES** of type faces. The NEWSPAPER layout provides more variety of **AUDITORY** effects from typography than the ordinary book page does.



John Cage:

"One must be disinterested, accept that a sound is a sound and a man is a man, give up illusions about ideas of order, expressions of sentiment, and all the rest of our inherited aesthetic claptrap."

"The highest purpose is to have no purpose at all. This puts one in accord with nature, in her manner of operation."

"Everyone is in the best seat."

"Everything we do is music."

"Theatre takes place all the time, wherever one is. And art simply facilitates persuading one this is the case."

"They [I Ching] told me to continue what I was doing, and to spread

JOY

and

revolution."

**you
you
you
you
you**

"Speak that I may see you."

Electrically-recorded voiceprints, like fingerprints, are now being accepted as evidence by some courts.

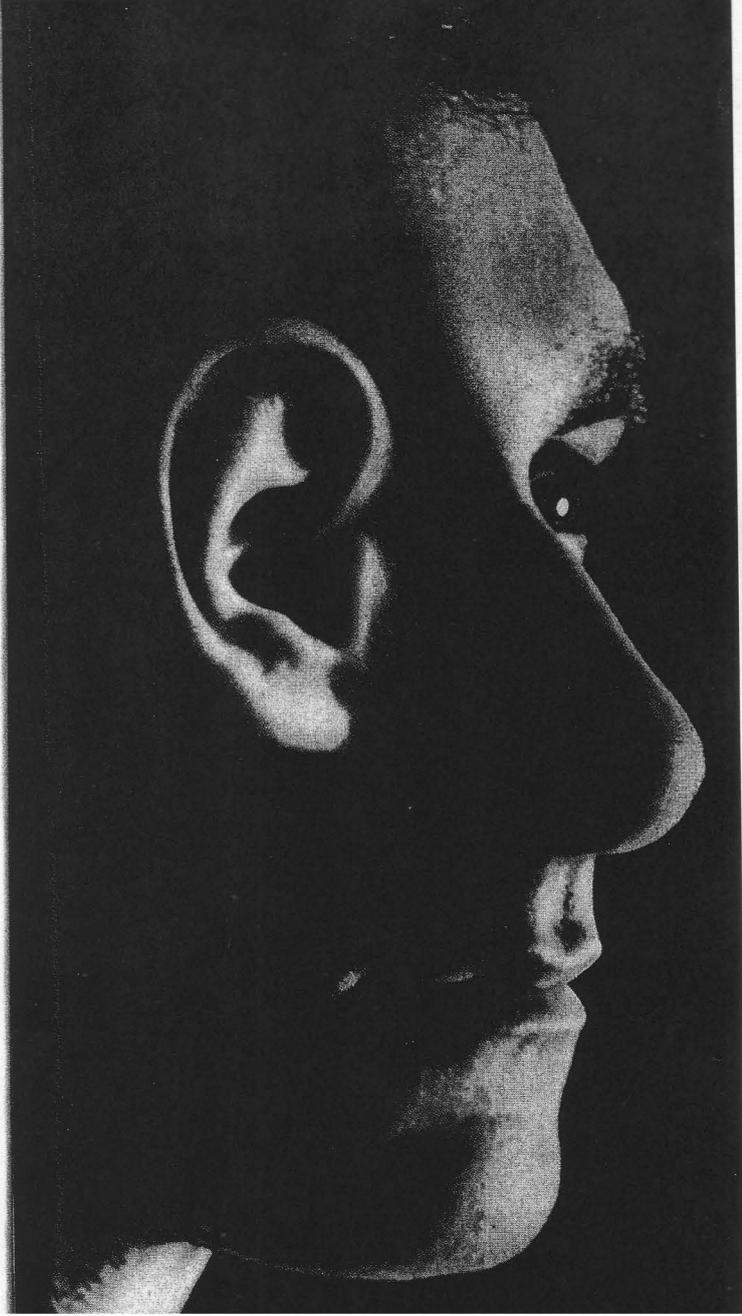
Five people were asked to say "you." One was asked to repeat it. Which two voiceprints were made by the same speaker?

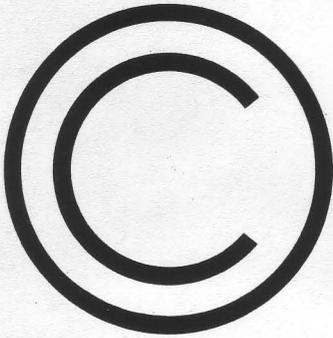
Voiceprints at upper left, lower right.

Listening to the simultaneous messages of Dublin, James Joyce released the greatest flood of oral linguistic music that was ever manipulated into art.

"The prouts who will invent a writing there ultimately is the poeta, still more learned, who discovered the raiding there originally. That's the point of eschatology our book of kills reaches for now in soandso many counterpoint words. What can't be coded can be decoded if an ear eye sieze what no eye ere grieved for. Now, the doctrine obtains, we have occasioning cause causing effects and affects occasionally recausing alter-effects.

Joyce is, in the "Wake," making his own Altamira cave drawings of the entire history of the human mind, in terms of its basic gestures and postures during all the phases of human culture and technology. As his title indicates, he saw that the wake of human progress can disappear again into the night of sacral or auditory man. The Finn cycle of tribal institutions can return in the electric age, but if again, then let's make it a wake or awake or both. Joyce could see no advantage in our remaining locked up in each cultural cycle as in a trance or dream. He discovered the means of living simultaneously in all cultural modes while quite conscious.





“Authorship”—in the sense we know it today, individual intellectual effort related to the book as an economic commodity—was practically unknown before the advent of print technology. Medieval scholars were indifferent to the precise identity of the “books” they studied. In turn, they rarely signed even what was clearly their own. They were a humble service organization. Procuring texts was often a very tedious and time-consuming task. Many small texts were transmitted into volumes of miscellaneous content, very much like “jottings” in a scrapbook, and, in this transmission, authorship was often lost.

The invention of printing did away with anonymity, fostering ideas of literary fame and the habit of considering intellectual effort as private property. Mechanical multiples of the same text created a public—a reading public. The rising consumer-oriented culture became concerned with labels of authenticity and protection against theft and piracy. The idea of copyright—“the exclusive right to reproduce, publish, and sell the matter and form of a literary or artistic work”—was born.

Xerography—every man’s brain-picker—heralds the times of instant publishing. Anybody can now become both author and publisher. Take any books on any subject and custom-make your own book by simply xeroxing a chapter from this one, a chapter from that one—instant steal!

As new technologies come into play, people are less and less convinced of the importance of self-expression. Teamwork succeeds private effort.

A ditto, ditto device.

” ” ” ”

A ditto, ditto device.

” ” ” ”

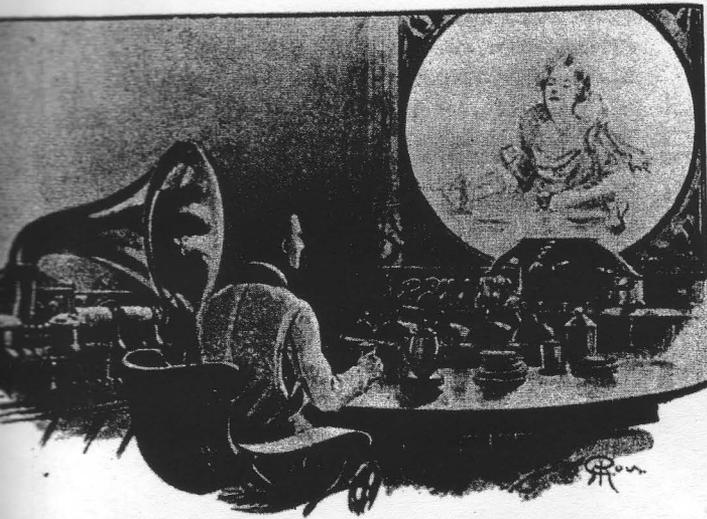
A ditto, ditto device.

” ” ” ”

Even so imaginative a writer as Jules Verne failed to envisage the speed with which electric technology would produce informational media. He rashly predicted that television would be invented in the XXIXth Century.

Science-fiction writing today presents situations that enable us to perceive the potential of new technologies. Formerly, the problem was to invent new forms of labor-saving. Today, the reverse is the problem. Now we have to adjust, not to invent. We have to find the environments in which it will be possible to live with our new inventions. Big Business has learned to tap the s-f writer.

AU XXIX^{me} SIÈCLE (").



Television completes the cycle of the human sensorium. With the omnipresent ear and the moving eye, we have abolished writing, the specialized acoustic-visual metaphor that established the dynamics of Western civilization.

In television there occurs an extension of the sense of active, exploratory touch which involves all the senses simultaneously, rather than that of sight alone. You have to be "with" it. But in all electric phenomena, the visual is only one component in a complex interplay. Since, in the age of information, most transactions are managed electrically, the electric technology has meant for Western man a considerable drop in the visual component, in his experience, and a corresponding increase in the activity of his other senses.

Television demands participation and involvement in depth of the whole being. It will not work as a background. It engages you. Perhaps this is why so many people feel that their identity has been threatened. This charge of the light brigade has heightened our general awareness of the shape and meaning of lives and events to a level of extreme sensitivity.

It was the funeral of President Kennedy that most strongly proved the power of television to invest an occasion with the character of corporate participation. It involves an entire population in a ritual process. (By comparison, press, movies, and radio are mere packaging devices for consumers.) In television, images are projected at you. You are the screen. The images wrap around you. You are the vanishing point. This creates a sort of inwardness, a sort of reverse perspective which has much in common with Oriental art.)



The television generation is a grim bunch. It is much more serious than children of any other period—when they were frivolous, more whimsical. The television child is more earnest, more dedicated.

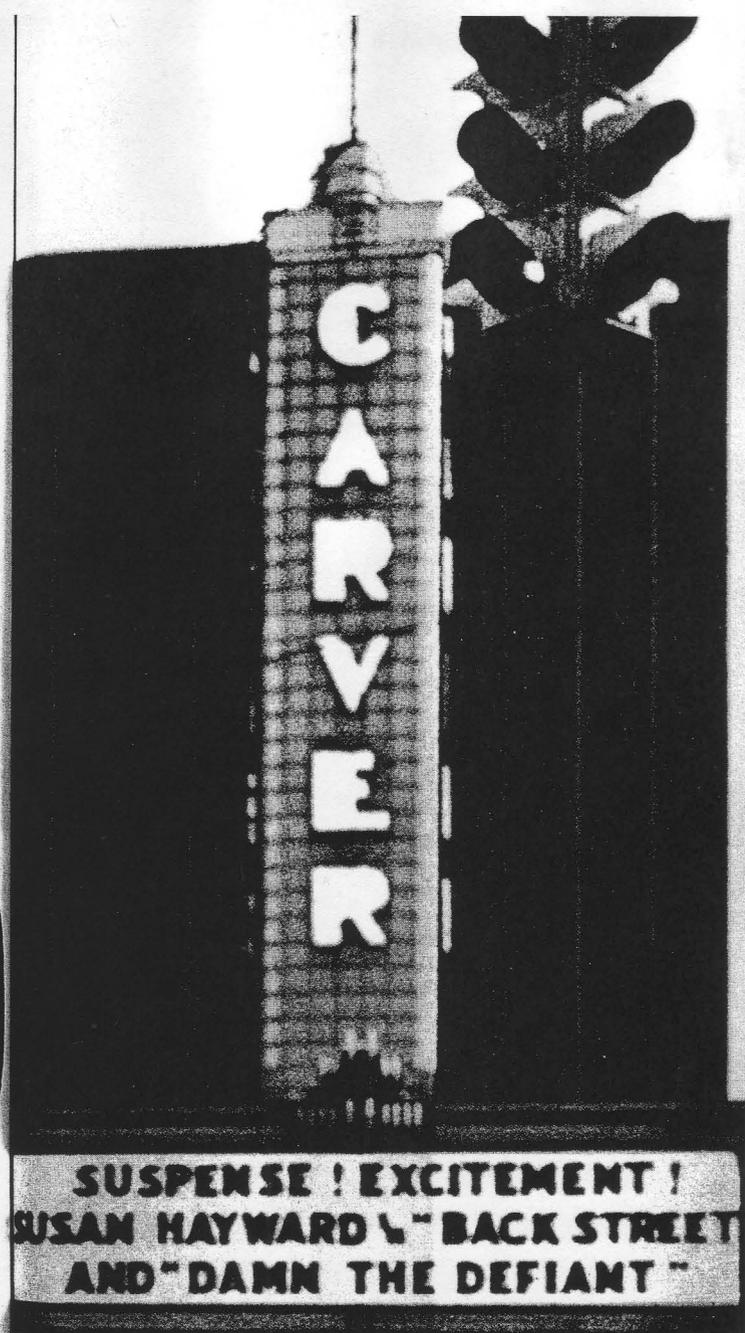
Most often the few seconds sandwiched between the hours of viewing—the “commercials”—reflect a truer understanding of the medium. There simply is no time for the narrative form, borrowed from earlier print technology. The story line must be abandoned. Up until very recently, television commercials were regarded as simply a bastard form, or vulgar folk art. They are influencing contemporary literature. Vide “In Cold Blood,” for instance.

The main cause for disappointment in and for criticism of television is the failure on the part of its critics to view it as a totally new technology which demands different sensory responses. These critics insist on regarding television as merely a degraded form of print technology. Critics of television have failed to realize that the motion pictures they are lionizing—such as “The Knack,” “Hard Day’s Night,” “What’s New Pussycat?”—would prove unacceptable as mass audience films if the audience had not been preconditioned by television commercials to abrupt zooms, elliptical editing, no story lines, flash cuts.



“When you consider television’s awesome power to educate, aren’t you thankful it doesn’t?”

Drawing by Donald Reilly; © 1965 The New Yorker Magazine, Inc.



Movies are better than ever!

Hollywood is often a fomenter of anti-colonialist revolutions.

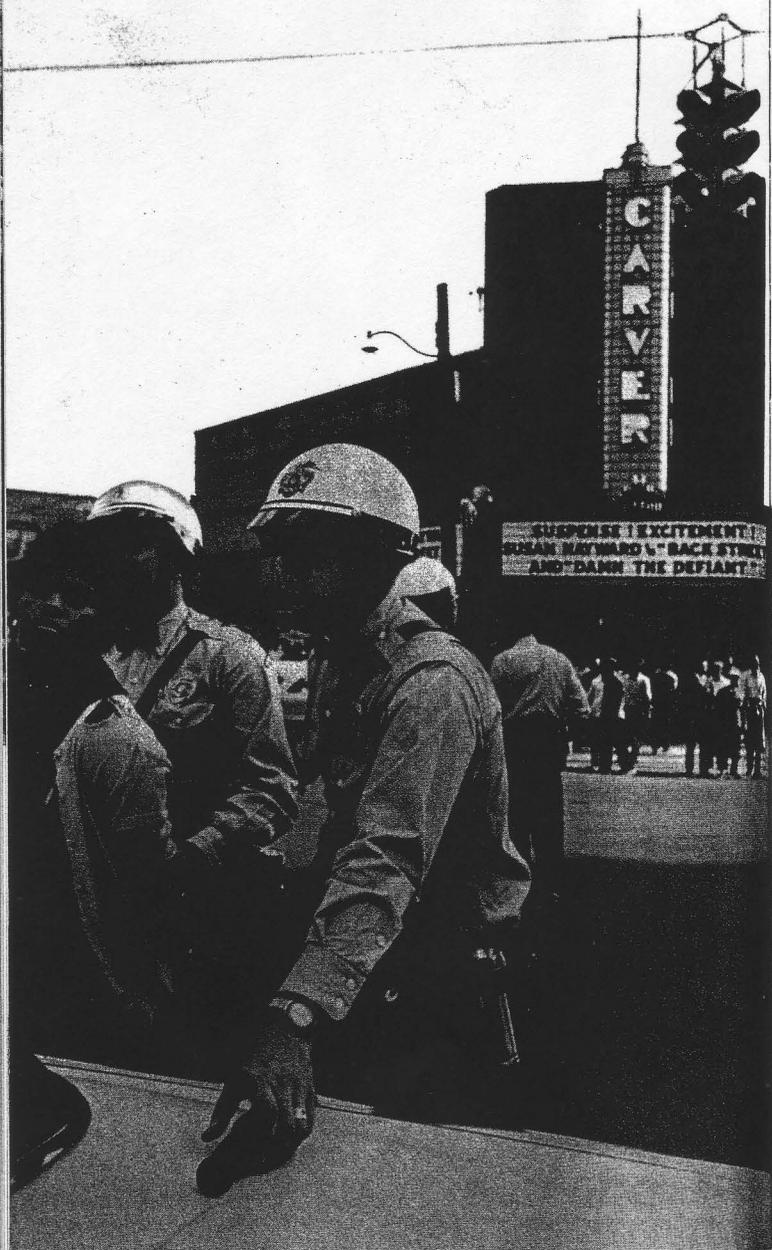
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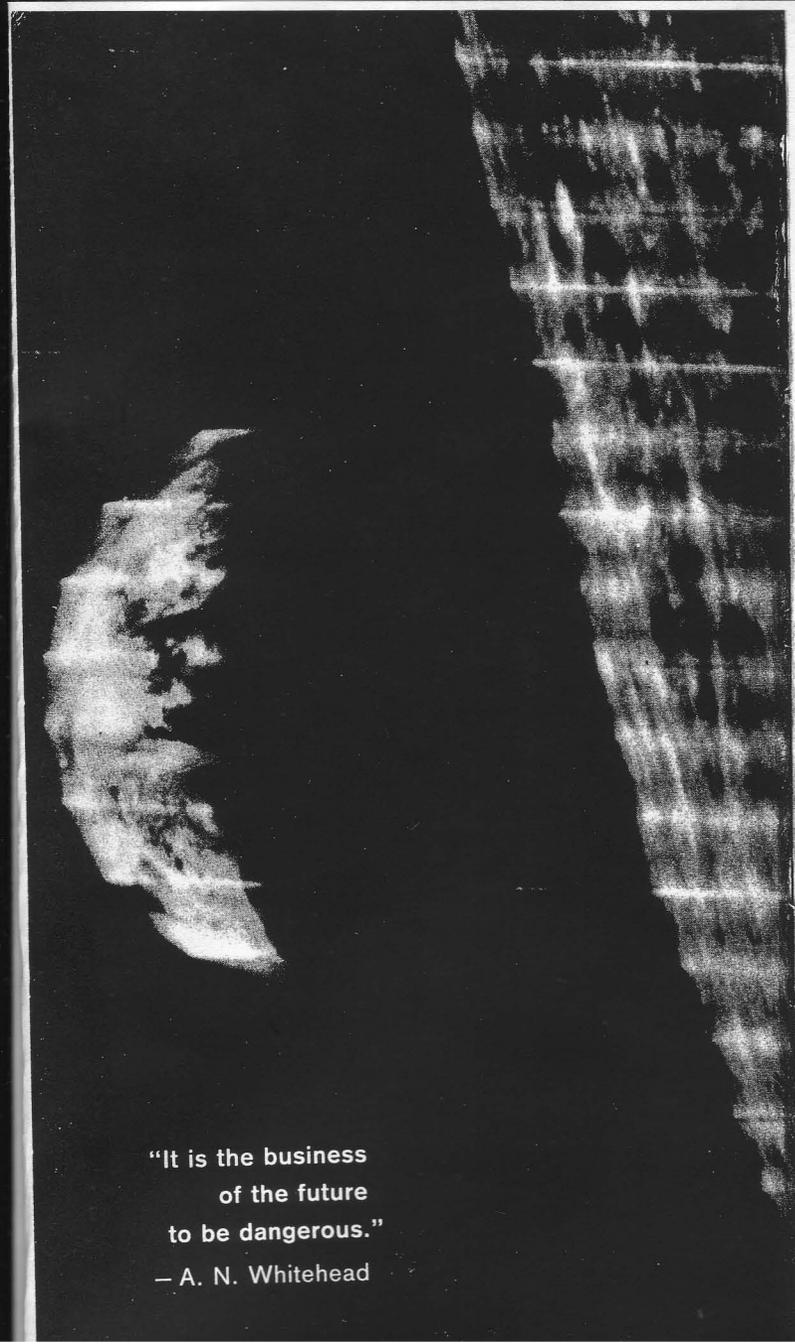
VARIETY

the show business paper:

"Ice Boxes Sabotage Colonialism"

Sukarno: "The motion picture industry has provided a window on the world, and the colonized nations have looked through that window and have seen the things of which they have been deprived. It is perhaps not generally realized that a refrigerator can be a revolutionary symbol—to a people who have no refrigerators. A motor car owned by a worker in one country can be a symbol of revolt to a people deprived of even the necessities of life... [Hollywood] helped to build up the sense of deprivation of man's birthright, and that sense of deprivation has played a large part in the national revolutions of postwar Asia."





**"It is the business
of the future
to be dangerous."**

— A. N. Whitehead